



MEDFORD  
RADIOLOGY  
GROUP

### **Power Outage Procedure for MRG**

**Power Outage:** Phone system routes to alternate site.

ISC using cell phones, communicates with Answerpage.

- Answer page sends out pages for emergent IR services if needed.
- Answer page will indicate to clients our power outage and route calls for physicians to physicians at client sites.
- Answer page takes messages for all other calls and routes them to ISC cell phones until ISC notifies them otherwise.

ISC dispatches two team members with phones to back up ISC site to begin taking calls and running ISC (anticipated to take about 30 mins travel and set up)

ISC Informs administration via cell phones

ISC directs reading radiologist at MRG or power outage site to relocate to unaffected alternate reading site.

ISC informs client sites of the issue and updates them as needed.

### **Clients:**

Continues to use ISC phone number for point of contact **541-618-5800 (option 1)**.

May call direct to Answerpage for emergent needs **541-773-3838** during these times until ISC is functional once again (30 minutes).